

Smart Cities for All

# Smart Cities for All Toolkit

This toolkit contains resources to help Smart Cities worldwide include a focus on ICT accessibility and digital inclusion of persons with disabilities and older persons.

The toolkit supports a range of organizations and roles related to Smart Cities, including program managers, policy makers, Chief Information Officers (CIOs), IT professionals, academics, procurement officials, accessibility experts, technology suppliers to Smart Cities, developers who design Smart City apps and solutions, and disability organizations and advocates

#### Smart Cities for All: Guide to Implementing Priority ICT Accessibility Standards

Accessible information and communications technology (ICT) standards are key to designing a more inclusive approach to Smart Cities. This guide provides an inventory of three key standards that define ICT accessibility criteria and presents a step-by-step checklist of impactful actions that leaders can take to ensure their city is aware of these standards and using them effectively.

## Smart Cities for All: Guide to Adopting an ICT Accessibility Procurement Policy

Smart Cities worldwide are uniquely positioned to use their considerable purchasing power, including of ICTs, to advance the rights and digital inclusion of persons with disabilities and older persons. This guide helps cities adopt a policy that requires any ICT purchases be accessible to persons with disabilities and older persons. The guide showcases a model procurement policy and provides a step-by-step checklist for adopting it.

## **Smart Cities for All: Communicating the Case for Stronger Commitment to Digital Inclusion in Cities**

One of the biggest challenges to creating more inclusive smart cities is raising awareness of disability and ICT accessibility. This tool is designed to help effectively communicate the advantages of incorporating ICT accessibility into a city's digital services. It provides the business, human rights, and technical arguments for stronger commitment to digital inclusion of persons with disabilities and can be used to help socialize the idea that a Smart City must also be an accessible city with a variety of stakeholders.

## Smart Cities for All: Database of Solutions (Alpha version)

Smart cities that incorporate ICT accessibility into their programs and solutions can deliver enormous benefits for citizens with disabilities, older citizens, and the population as whole. This tool is being designed to showcase existing products and solutions that can be deployed by Smart Cities to positively impact citizens in critical areas, such as independent living, public safety, transportation, employment, and online public services, etc. The database is being launched in Alpha version, including a proof of concept note, roadmap for testing, examples of the more than 350 solutions currently in the DB, and a call to action to continue growing the database as we move it to beta version.

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#### **Smart Cities for All Resources**

Visit www.smartcities4all.org and download additional tools

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